

Employee Health Plan Coverage Update: 03.12.2020



Brewer, ME – The Northern Light Employee Health Plan is announcing several steps to support our employees and dependents in response to the COVID19 outbreak.

Supporting the health and wellbeing of our employees, their families, our patients, and our communities are our priority during the challenging and ever-changing times of living with COVID19. To help expedite and improve access to testing in order to stop the spread of the disease, we are providing free, no out of pocket cost, for COVID19 testing as well encouraging free online care visits.

Effective immediately, Northern Light Employee Health Plan Members will pay no out of pocket cost for COVID19 testing.

- Our Northern Light Employee Health Plan will pay for the COVID-19 test at 100% (no out of pocket cost). There is no change to Plan member responsibility for their portion of any cost associated with other services they may incur, such as office visits, ED visits, chest x-ray, etc.
- We encourage our plan members 16 years and older who are experiencing flu-like symptoms or suspect they may have COVID-19 to use our Online Care for a video visit. A provider located at Northern Light AR Gould walk-in care will assess and/or provide treatment options. This video consultation is free of charge and is available seven days a week from 8 am to 8 pm. The usual charges apply and will be processed through your insurance for any lab work or prescriptions that result from the visit.

NOTE: Northern Light Health is opening access to Online Care to ALL employees and their family members until further notice in response to COVID-19 concerns.

[Please visit the Online Care information page for more information and instructions on how to use the service.](#)