

Member Portal

Our Member Portal can help you navigate and stay on top of your medical benefits. Here are some tips and tricks for making it work for you.

Register and locate your Member Portal.

- <https://employeehealthplan.northernlighthealth.org/>

Member Portal Features:

- Update address, add other insurance or change benefit (COB)
- Review co-pays, deductible, and accumulator information
- Check status of claims
- Print temporary ID cards to reflect updates such as a changed Primary Care Provider
- View and print explanation of benefits (EOBs)
- Share portal information with family members
- View important documents uploaded by our Health Plan

Still need more help - before you call customer service, (855)429-1023, be sure to have the following information so we can help you quicker and easier:

- The Claim ID # (begins with CY)
- The provider name - when questioning a specific claim
- The date of service (DOS) or charge amount